



# Consumer Advisory Councils

## Fiona Stanley Fremantle Hospitals Group

### Consumer Advisory Councils

Fiona Stanley Fremantle Hospitals Group (FSFHG) is committed to partnering with consumers to ensure a patient-centred approach to service planning, delivery and evaluation.

The **Consumer Advisory Councils (CAC)** establish a formal partnership between consumer, carer and community representatives and FSFHG.

The CACs include local consumers, carers and community members who provide support and advice to FSFHG in order to improve the hospital experience for patients, families and other consumers.

There are **two CACs** within FSFHG, one at Fiona Stanley Hospital and one at Fremantle Hospital.

### What does the CAC do?

- Advises on the planning, development and delivery of health services.
- Provides valuable feedback on the needs of consumers, carers and the community.
- Promotes consumer, carer and community participation.

- Facilitates communication and cooperation between FSFHG, local service providers and the community.
- Advocates for consumers, carers and the community.

### Meetings

The CACs meet monthly at their respective hospital site.

#### Count me in!

**Anyone can apply** to become a CAC member, or register for other opportunities for consumer and carer involvement. Please contact the relevant site CAC via the details provided below.

### Contact us

If you would like to raise an issue or suggestion with the CAC, please contact us.

#### Fremantle Hospital CAC

Patient and Family Liaison

Phone: 9431 2787

Email: FHFeedback@health.wa.gov.au

#### Fiona Stanley Hospital CAC

Patient and Family Liaison

Phone: 6152 4013

Email: FSHFeedback@health.wa.gov.au



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